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NU CURRENTS

Keeping our valued customers current on all things water, power, and resource conservation.

2025

First Quarter

Inspiring Future Careers at Coweta Works 2025

Newnan Utilities was proud to participate in Coweta Works, helping 8th grade students explore career opportunities right here in Coweta County!

Event Highlights:

- **Impact:** Over 2,100 students from 12 public and private schools across Coweta County participated.
- **Hands-On Learning:** Students got an up-close look at the equipment we use daily, met our crew members, and watched linemen climb poles—gaining firsthand insight into the skills and dedication behind essential utility services.
- **Career Exploration:** We introduced students to stable, high-demand careers in utilities, helping them see the real-world impact of these jobs and the opportunities they offer.
- **Community Collaboration:** Partnered with local businesses to give students a broad view of career paths available in Coweta County.

Newnan Utilities is committed to preparing students for bright futures while showcasing the rewarding careers that keep our community running!



2025 Customer Satisfaction Survey

Thanks to all who took the time to participate in our annual survey. We're proud of our customer satisfaction and reliability ratings!

93%

Overall Satisfaction Rating
Very Satisfied / Satisfied

96%

Reliability Rating
Very Satisfied / Satisfied

93%

Customer Service Staff
Knowledge & Courtesy
Very Satisfied / Satisfied

96%

Outside Field Crews
Knowledge & Courtesy
Very Satisfied / Satisfied

“

Great service and customer service for over 18 years. Keep up the great work!

”

“

Thank you for your good service. We appreciate knowing you are so reliable!

”

“

Newnan Utilities has been an awesome company to do business with. Thank you for making it so easy for your customers!

”

“

Very satisfied with the service and devotion to our Newnan community!

”

Committed To Safety

During our recent safety meeting, Coweta County Fire Marshal Enrico Dean shared essential fire safety tips. Combining humor with practical advice, he helped us learn how to protect our homes and families. Here are a few key takeaways:

- Always call 911 first before attempting to handle a fire yourself. Fire extinguishers are for small fires only.
- Close bedroom doors at night to slow the spread of fire.
- Familiarize yourself with the five classes of fire and the PASS method for using fire extinguishers: Pull, Aim, Squeeze, Sweep.
- Plug surge protectors and space heaters directly into wall outlets to prevent electrical fires.



We're grateful to Fire Marshal Dean for making fire safety education fun and informative. Let's put these important lessons into practice to keep our community safe!

Stays
CONNECTED

Have you updated your phone number since starting service with us? Keep your contact info current to get alerts about **power outages** or **possible water leaks**. Contact one of our Customer Service Representatives today to update your info and stay in the loop!

770-683-5516 • info@NewnanUtilities.org



2025 Holiday Office Closures

Good Friday - April 18
Memorial Day - May 26

Independence Day - July 4
Labor Day - September 1

Thanksgiving - November 27 & 28
Christmas - December 24 & 25

Retiree Spotlight

We're celebrating the remarkable careers of two valued members of our electric team as they begin their well-earned retirement.

- William Poythress: 34 years of service
- Gene Campbell: 17 years of service

Both have contributed significantly with their hard work, expertise, and commitment to excellence. Their legacy will continue to inspire us all. Please join us in wishing William and Gene all the best in their retirement!



L to R: Former General Manager Dennis McEntire, Gene Campbell, William Poythress, General Manager Jeff Phillips

Serving Our Community



Jefferson Parkway Water Plant Tour



Citizen of the Year



Newnan Junior Service League Can-A-Thon



Run for Angels

Carl Miller Park Hours

Seasonal park hours beginning March 10th

- Open Daily 8:00am to 8:00pm
- Splash pad opens April 1st
10:00am to 7:00pm Daily

Pavilion reservations at Carl Miller Park are free for customers. Scan below to reserve yours!





Just \$1 can create change!

Sign up for Caring Customers to support impactful programs in our community

NewnanUtilities.org/enroll

Caring Customers Grant Spotlight

Through a Caring Customers grant, Hope Global Initiative has made a lasting impact on local youth through mentoring programs. The grant supported services for 60 children, including 25 who participated in their first outdoor therapy trip. These efforts led to significant achievements, such as helping students improve their grades and even graduate early.

Caring Customers is proud to support programs making a difference in Coweta County!

HopeGlobalNewnan.com



Recent Caring Customers Grants

CORRAL

Project: Horse Sponsorship

Purpose: This grant will cover the care of one therapy horse for a year, ensuring it remains healthy and ready to serve riders.

corraltrc.org



Swing Chic Foundation

Project: Special Needs Golf Program

Purpose: This grant will help fund 10 special needs adults in Coweta County to prepare for the 2025 Special Olympics Golf Tournament.

SwingChicFoundation.org

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To sign up for the City of Newnan's community e-newsletter, scan the QR code.

