



Recent Grants Awarded

Caring Customers is a program of The Newnan Utilities Foundation. The Newnan Utilities Foundation is a 501(c)(3) nonprofit organization committed to supporting charitable causes that improve the quality of life for the citizens within the communities we serve.

Total of \$5,000 was recently awarded evenly between 3 recipients.



The Coweta Samaritan Clinic is a local, nonprofit organization that provides free medical care to qualified adult residents of Coweta County who lack health insurance.
Purpose of funding: Diabetes management program
 CowetaSamaritanClinic.org



CASA is a national network of nearly 1,000 community based programs that recruit, train, and support volunteers to advocate for the best interests of abused and neglected children in our courts and communities.
Purpose of funding: Volunteer training
 CowetaCasa.org



The I-58 Mission is a service agency formed to partner with the community to set the oppressed free, share food, provide shelter and clothe those in need.
Purpose of funding: Food pantry items
 Thei58Mission.org

- Great Low Rates
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Know what's below.
Call before you dig.

Warmer weather means outdoor projects for many of us. Even minor landscaping projects like planting a tree can be dangerous if you don't know what's below. With over 20 million miles of underground pipes, cables, and lines in the United States, calling 811 should be the first step in your project, whether you're installing a fence, building a deck, or setting up a mailbox.

Digging without calling can disrupt service for your entire neighborhood and result in fines or repair costs. 811 is a free service that will direct a professional locator to your project site within a few days to mark the approximate location of your underground utilities. In the United States, a utility is damaged once every six minutes because someone decided to dig before knowing it was safe.

Don't make a judgment call. Always call before you dig.

THE FACTS ON LEAKS

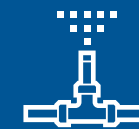
- 10** percent of homes have leaks that waste 90 gallons or more per day
- A leaky faucet dripping at the rate of one drip per second can waste more than **3,000 gallons** per year
- Minor water leaks account for nearly **1** trillion gallons of wasted water each year and is equal to annual household water use in nearly **11 million homes**
- A shower leaking at **10 Drips** per minute wastes more than **500 gallons** per year
- REPAIR** leaks by checking faucet washers and gaskets for wear and replacing them if necessary
- Replace old toilets with WaterSense models & save **13,000** gallons of water savings for the average family
- Homeowners** can save 10 percent on their water bills
- Look for WaterSense. Meets EPA Criteria



From the first water supply in Newnan from Bolton Spring in 1893, to the first flicker of electricity that lit a downtown Newnan street corner, Newnan Utilities has been committed to delivering the services that enhance the quality of life throughout Newnan. In our second century, Newnan Utilities continues to light and lead the way.



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... Surprising facts about how much water and money is wasted by leaks

NU CURRENTS

Keeping our valued customers current on all things water, power, and resource conservation.

2020

Second Quarter



ICU Dynamic Duo – Eric Jones, RN and Mayur Patel, MD

Message to Community about COVID-19 from Piedmont Newnan CEO, Mike Robertson

We saw our first positive COVID-19 patient in Coweta County on March 12 and since have seen a large number of patients who tested positive. These are unprecedented times for everyone. It has been over 100 years since our country has seen a health crisis like this and we are not at the end yet.

At Piedmont, the safety and wellness of our patients, staff and community are our highest priority. Our staff is working around the clock, 24 hours a day, seven days a week, to take care of the community, and we are redeploying staff to various areas of the hospital where they can assist. Our staff have all stepped up in numerous ways outside of their normal roles to safely care for these patients who have been stricken with this horrible disease.

Our critical care teams focus has largely been on COVID-19 for the past few months, facing the reality of this disease and celebrating when patients recover and go home. It is a testament to their hard work that the majority have been able to recover

and it gives us all hope that this is a battle we can win. During this time, it is important that we are all doing our part to practice social distancing to stop the spread of this virus. COVID-19 can impact anyone and some people's immune systems cannot fight the battle without medical intervention requiring the use of a ventilator to breathe, and many weeks of care and recovery after. COVID-19 is real, and for many patients is life-threatening or deadly. So, my thanks go to everyone whose lives have been upended to help prevent the spread of this virus. If you do have to go out of your house for essential needs, it is important to protect yourself as much as possible, by following CDC recommendations to maintain a six-foot distance, wear a mask if you have one, practice respiratory etiquette, hand hygiene and take environmental action.

If someone suspects they have symptoms of COVID-19, which can include fever with cough and shortness of breath, they should

call their Primary Care Physician or call 1-866-460-1119 to speak with a Piedmont nurse who can share information and get testing for people who need it. If symptoms are mild, continue to maintain a 14-day self-quarantine and avoid contact with others. If someone is very ill and needs to go to the hospital, they should go to the Emergency Department, calling first, if possible, and mask themselves.

We thank everyone in the community for their generosity, especially Newnan Utilities. There's been an outpouring of support to the hospital, and during this pandemic, feeling this love is really uplifting. You remind us that we are not alone and give us strength to keep pushing ourselves. Remember to stay positive. We will all get through this together.

Mike Robertson
CEO, Piedmont Newnan Hospital

Our Crews In Action

We're here for you rain, shine, or storm!
Our customers thanked the crews who quickly worked to restore power following storms in March.



Spruce Up Your Sprinkler System

Proper maintenance is the key to keeping your home's irrigation system working efficiently. Homes with timer controlled irrigation systems use about 50% more water outdoors than homes without irrigation systems. Your system can waste even more if it's programmed incorrectly, a sprinkler head is pointed in the wrong direction, or you have a leak. As warm weather approaches, now is a good time to spruce up your sprinkler system.

● **INSPECT for leaks and breaks** — Look for heads that do not pop up fully or are tilted, as they can unexpectedly spray to the wrong areas. If you find a broken head, place a flag next to the area so you will be able to find it later. You may be able to fix broken heads yourself, but if you are unsure, contact a professional certified by a WaterSense labeled program.

● **CONNECT sprinklers, pipes and valves** — Leaks can occur at the joints between sprinklers and the piping. Leaking joints can also be a sign of too much water pressure or particles in the water. Check to be sure your pressure regulator is installed properly. Look for areas of the landscape with water pooling on the surface; that could be a sign of an underground leak.

● **DIRECT sprinklers for best water coverage** — Any sprinklers that are spraying onto driveways, sidewalks, or walls should be



turned towards the landscape. The sprinkler can be adjusted to as wide or as narrow as necessary.

● **SELECT a WaterSense labeled irrigation controller** — These controllers use local weather and landscape conditions to automatically adjust your irrigation schedule based on your location, size of your landscape, and scheduled days to irrigate.

For irrigation tips you can take with you, download the EPA's brochure and checklist: NewnanUtilities.org/sprinkler

Spring Cleaning + Energy Efficiency



Change airflow direction on your ceiling fan

In the winter, the fan should rotate clockwise to push warm air toward the floor. In spring, switch the direction so the blades draw air upward, cooling the room with constant airflow.

Keep your blades clean

While you're up there changing the direction of your ceiling fan, dust the blades. This will keep the fan running efficiently.

Install window treatments

Energy-efficient window treatments or coverings, such as blinds, shades, and films, do more than improve the look of your home. They also slash heat gain when temperatures rise, reducing your energy costs.

Spring is the perfect time to think about saving energy.

Bring in sunlight

During daylight hours, switch off artificial lights, open the curtains and use sunlight to brighten your home.

Service your air conditioner

Easy maintenance, like replacing or clearing air filters, can lower your cooling system's energy consumption by up to 15%. Spring cleaning could also serve as a reminder to call your HVAC professional for a thorough cleaning to make sure the system is performing as it should.

Cook outside

On warmer spring days, keep the heat out of your home by using an outdoor grill instead of your stove or oven.

Update your landscaping

Your landscaping can improve your home's comfort and lower your energy bills. On average, a well-designed landscape saves enough energy to pay for itself in less than eight years. Check out energy.gov for the top three landscaping strategies by climate.

"Thank You" From Our Directors

COVID-19 has forced change within our community and our company. We have done our best to make customer and employee safety a priority. Thank you for bearing with us as we've made necessary changes to protect our staff, our customers, and the community.

Please know we are here to serve you and we stand firm on our commitment to excellence. Thank you for utilizing our many online features and drive-through services.

As always, we're available 24 hours a day at 770-683-5516. Please stay well.

Ways To Help Local Nonprofits During The Pandemic

Newnan Utilities has reached out to help local nonprofit organizations during this difficult time. Please consider making a contribution to assist our neighbors in need.

NewnanUtilities.org/help

Toss The Paper

Why sign up for paperless billing?



- It's a simple way to have a positive impact on the environment
- It helps to reduce CO₂ (carbon dioxide) emissions
- It helps save trees
- It helps save water — it takes about 6 gallons of water to produce 1 pound of paper
- It helps eliminate paper clutter in your home
- It eliminates the need for stamps and mailing

It's quick and easy to sign up for paperless billing!
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