

Caring Customers is a program of The Newnan Utilities Foundation. The Foundation is a 501(c)(3) nonprofit organization committed to supporting charitable causes that improve the quality of life for the citizens within the communities we serve.

Caring Customers Spotlight: Hope Revisited



Hope Revisited was established in February 2021 to reintegrate families that have been separated into healthy, sustainable family units and create strong family bonds that will last for generations to come.

Funding from their recent Caring Customers grant helped Hope Revisited renovate the lower level of their building. By doing so, they can now serve all families, regardless of size or disability. They anticipate that 350 local individuals will benefit from this project. hoperevisited.org





Recent Caring Customers Grants



More Music Foundation

Project: Christmas in Coweta

Funding will provide 20 instruments and six lessons each to local students for Christmas to enhance students emotional and cognitive abilities through music and create and cultivate community through music. moremusicfoundation.org



Family Patterns Matter

Project: Art Enrichment

Funding will support the art enrichment program, which creates a youth's problem-solving skills, autonomy, sense of purpose, and social competence. familypatternsmatter.org



CORRAL

Project: Horse Sponsorship

Funding will cover a portion of the cost of routine care for one program horse for a year to have a healthy horse for the success of their riding program. corraltrc.org



Coweta CASA

Project: CASA Office Expansion

Funding will give CASA the ability to host volunteer and board meetings onsite, collaborate with community partners, as well as provide them with the ability to host meetings for the families/children served by CASA. cowetacasa.org













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Page 2 / Rain Barrel Program . . .

... and ongoing recycling efforts

highlight our environmental focus



Page 2 / Winterize Your Home ...

... to make sure you're prepared for

freezing temperatures





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Page 4 / Caring Customers recent grants help to fund projects that benefit our community

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Keeping our valued customers current on all things water, power, and resource conservation.

Fourth Ouarter

Caring Customers Program Celebrates 5 Years Of Giving

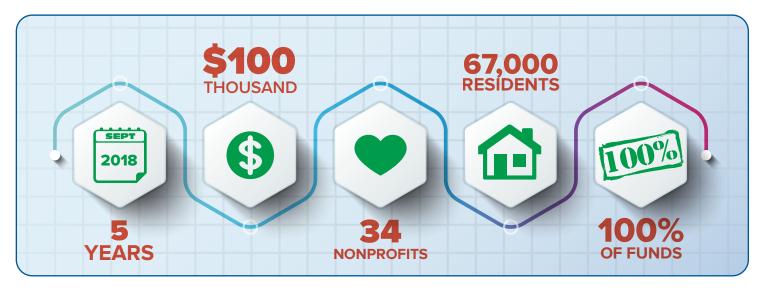


In 2018, Newnan Utilities leadership decided it was time to take our charitable giving to the next level. To be more purposeful in our charitable giving and to partner with our customers on a grander scale, we established the Newnan Utilities Foundation and a unique opportunity to give to local nonprofit organizations through the **Caring Customers** program.

The Newnan Utilities Foundation is a 501(c)(3) nonprofit organization, and the Caring Customers initiative is a program of this Foundation. The mission of the Foundation is to support charitable causes that improve the quality of life for the citizens within the communities we serve.

"We're honored to be able to award grants to deserving organizations," said Jeff Phillips, General Manager of Newnan Utilities. "In what has seemed like a very short five years, we've awarded over \$100,000 in grants. I credit our customers with that tremendous accomplishment. They care about our community and want to help those who help others. We're very thankful for them."

Since 2018, the Caring Customers program has awarded grants to 34 local nonprofits, supporting over 67,000 residents, with 100% of those funds staying in our community.





- Scan the QR code to go directly to the registration
- Or indicate on your statement the amount you choose to give each month
- Or complete an online registration form at NewnanUtilities.org/enroll
- Or call Newnan Utilities customer service at 770-683-5516 to register



Newnan Utilities Recycling Efforts Include Rain Barrel Workshop

Thank you to *Keep Newnan Beautiful* and *Chattahoochee Riverkeeper* for helping us facilitate a rain barrel workshop for Newnan residents.

We also thank the 20 residents who participated in the training. Used effectively, the rain barrels could collectively save 14,000 gallons of water over the course of a year!



Get To Know Our Compost Facility

Newnan Utilities' state-of-the-art compost facility provides an alternative to landfills and the burning of wood wastes. Along with the processing of tree wastes, the facility composts bio-solids from the Wahoo Creek and Mineral Springs treatment plants. The result is NuSoil, a product useful for landscaping, gardening, agricultural applications and topsoil remediation. NuSoil has been certified as safe and effective by University of Georgia soil experts.



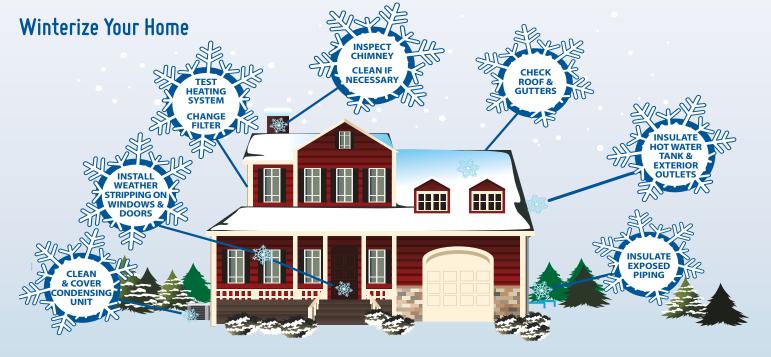
Tree Waste Disposal Pricing Effective January 2024

10 yards\$100	
20 yards ^{\$} 200	
30 yards ^{\$} 300	
Other sizes \$10/yard	

Preparing For Freezing Weather

Here are the top tips from Newnan Utilities for making sure you are ready for freezing temperatures this winter:

- 1. Let the cold water drip from a faucet served by exposed pipes. Running water through the pipe, even a trickle, helps prevent pipes from freezing.
- 2. Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing, especially if your sinks are on an exterior wall.
- 3. Keep garage doors closed, especially if there are water supply lines in the garage.
- 4. Keep the thermostat set to the same temperature during day and night. During a cold snap is not the time to set back the thermostat at night to save a few dollars on your heating bill.
- 5. Wrap pipes with insulation to help protect them from freezing.
- 6. If you plan to be away during cold weather season, leave the heat on in your home and businesses and set to a temperature no lower than 55° F.



Helping Our Neighbors After Hurricane Idalia

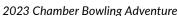
A crew from Newnan Utilities traveled to Thomasville, Georgia where Hurricane Idalia made landfall in late August. They assisted Electric Cities of Georgia in restoring power in the aftermath of the hurricane. Mutual aid programs allow utilities to help each other by providing crews to lend a helping hand in times like this. Other utilities came to our aid following the March 2021 Newnan tornado, and we welcome the opportunity to help others in the same way.

Thank you to Rex Dunson, Adam Pannell, Garrett Coggin, Nick Cameron, and Wesley Long for your willingness to help others in their time of need!



Newnan Utilities In Our Community







2023 Forward Coweta Summit



Newnan High School Concession Stand



Cougar Community Cookout



Career Days — Canongate Elementary



Holiday Office Hours

Thanksgiving: Closed November 23 & 24 ● Christmas: Closed December 25 & 26

Power & Water Support: Available 24/7 ● Call 770-683-5516

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